
Agenda

Time: 09.45 am
Venue: 169 Union St, London SE1 0LL
Contact: 020 3176 2999

***Refreshments will be available for members from 9.15 am.
The public meeting will begin at 10.00 am and will be open to the news media and public unless a
resolution to move into private session is passed in respect of specific agenda items.**

Members: Jackie Ballard, Alan Benson, Richard Dilks, Glyn Kyle, Arthur Leathley, Abdi Osman, John Stewart (Chair)

1. 09.45 **Confidential pre-meeting discussion**
Members will meet to consider the meeting agenda. The meeting will move into public session at the conclusion of this discussion.
2. 10.00 **Move into public session**
3. **Apologies for absence and declarations of interest**
All members have been asked to make a standing declaration of interests which can be consulted at the London TravelWatch office or viewed on the internet at: http://www.londontravelwatch.org.uk/home/declarations_of_interest. If any item on this agenda requires a specific declaration to be made, members are requested to do so.
4. **Chair's introduction and pre-meeting announcements**
5. 10.05 **Minutes**
To approve the minutes of the Policy committee held on 20 March 2018.
6. 10.10 **Matters arising (PC135)**
To note a report on matters arising from previous meetings of the Policy committee.
7. 10.15 **Key activities (PC136)**
To note a report on key activities undertaken by members and/or officers since the last meeting.
8. 10.30 **Presentation by Mark Wild, Managing Director of London Underground**
To receive updates on the progress of the action plan arising from London TravelWatch's review of the Tube ticket office closures, the Tube upgrade programme, the Bank Station upgrades and the Croyley link.
9. 11.20 Break

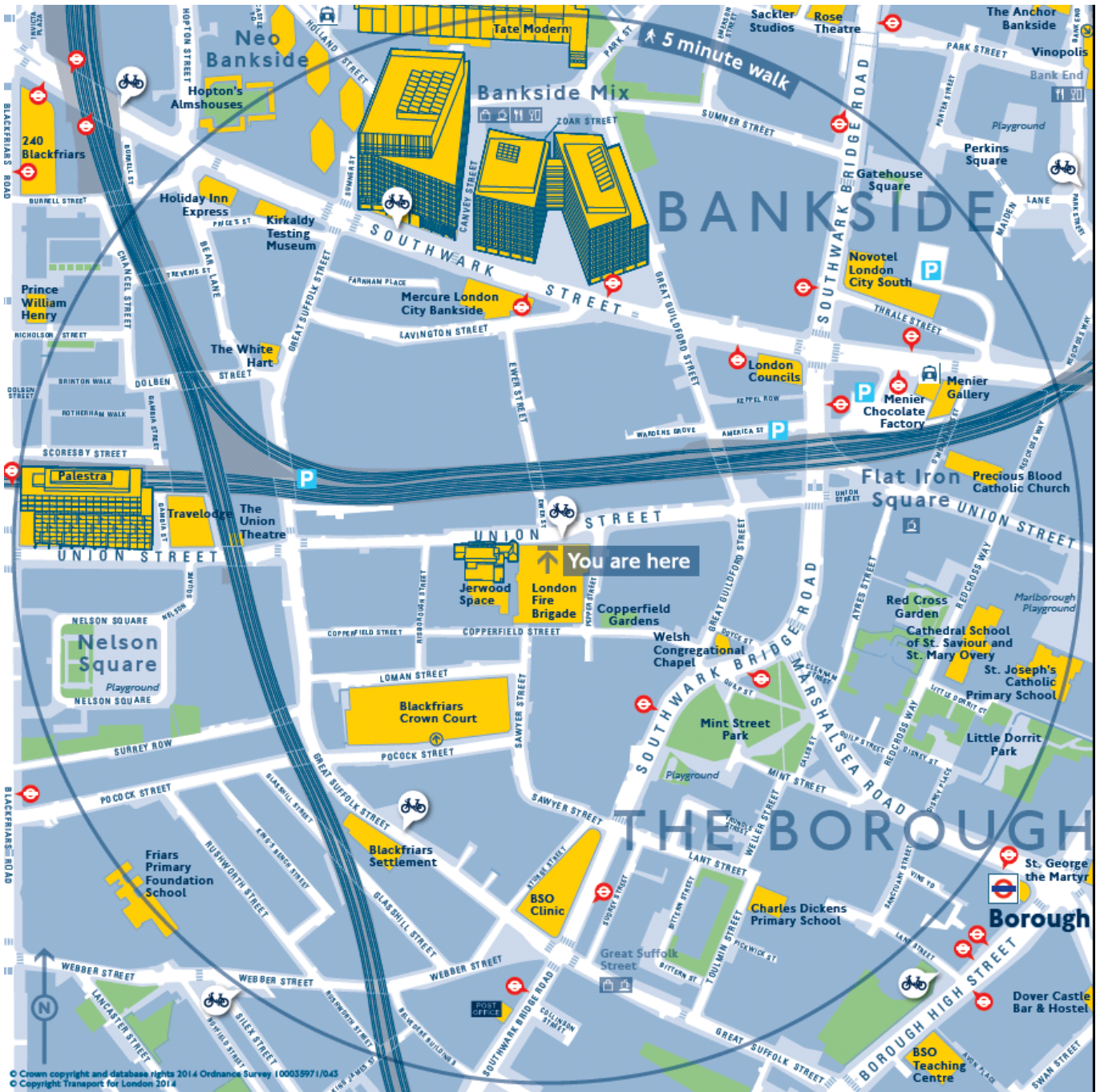
- 10. 11.30 National Rail timetable changes 20 May – problems arising for passengers**
Director, Policy and Investigation to give oral update.
- 11. 11.40 Autumn/winter resilience report (PC137)**
To consider the resilience of rail services over the autumn/winter period.
- 12. 12.00 Casework Q4 performance report (PC138)**
To consider the performance of transport operators in response to casework for the period January to March 2018.
- 13. 12.10 National Rail Q4 performance report (PC139)**
To consider the performance of National Rail for the period January to March 2018.
- 14. 12.25 TfL Q4 performance report (PC140)**
TfL data not yet available. Policy Officer will provide highlights from data provided and a full report will be circulated prior to the next Policy Committee on 11 September.
- 15. 12.40 Any other business**
To consider any other relevant business of which due notice has been given. *The Chair will not accept late items unless they are genuinely of an emergency nature.*
- 16. Resolution to move into confidential session**
To resolve, under section 15(2)(b) of schedule 18 of the Greater London Authority Act 1999, that by reason of the confidential nature of the item(s) to be discussed, it is desirable in the public interest that the public should be excluded for the remainder of the meeting.
- 17. Confidential minutes**
To approve the confidential minutes of the Policy committee held on 20 March 2018.
- 18. 12.50 Meeting review**
To review the meeting and any financial, reputational or other risks posed therein.

Notes on the Agenda

- i A location map is appended.
- ii The Chair will make every effort to keep to the timings shown for items on this agenda, but there may be occasions when it is necessary to alter them at short notice.
- iii Tea and coffee will be available for members during the meeting.
- iv The date of the next meeting will be 11 September 2018.
- v Contact for queries regarding this meeting: Operations and Communications team on 020 3176 5933 or email luke.muskett@londontravelwatch.org.uk.

Location of and directions to the meeting

The Fire Brigade HQ, 169, Union Street



Underground and rail stations

We are a short walk from Waterloo (10 minutes) and Southwark (5 minutes) stations to the west, London Bridge (10 minutes) to the east and Blackfriars (10 minutes) stations to the north.

Buses

The 45, 63, 100, 344, 381 and RV1 pass nearby.

Cycle hire docking station

The nearest cycle hire docking station is in front of our building.