
Secretariat memorandum

Agenda item 4
AT008
Drafted 2.9.09

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Matters arising

1 Purpose of report

1.1 To record progress on action items tabled at previous meetings.

2 Recommendation

2.1 That the report is received for information.

3 Information

- 3.1 The table at Annex A indicates the current position in relation to matters arising from previous meetings of the Committee. There are also some items included from the now defunct Access to Health Care Task Force (AHTF), Community Safety task Force and the Transport Accessibility Committee (TAC).
- 3.2 Updates for inclusion in this report are invited 5 working days in advance of the meeting, in writing to the Committee Services team, rather than in person at the meeting.
- 3.3 To report on the evaluation of the work undertaken by Transport for London (TfL) in collaboration with Princess Royal University Hospital (PRUH) (10.11.08, minute AHTF 56)

The following response has been received from Transport for London (TfL) :

“TfL undertook work with the PRUH in response to requests for a service to come onto its site which TfL were unable to fulfil. This has resulted in the development of a general approach to working with the NHS. They hope to use this approach with other parts of the NHS.

TfL engages with the NHS on four levels:

1. Strategic engagement with NHS about the impact of their proposed health service reconfiguration;
2. Consultation on proposed local bus service changes;
3. Managing the impacts of health related travel via the development of travel plans and the NHS travel planning network;
4. Promoting active travel - walking and cycling – in terms of its health benefits, and in support of the NHS London Go London Olympic Health Legacy campaign.

Where we are:

- We encourage NHS London and PCTs to use HSTAT (Health Service Travel Analysis Tool) to evaluate transport impacts and include this information in their consultation before making site decisions;
- Direct marketing of bus services at Princess Royal University Hospital in patient referral letters and in the hospital plus working with GP surgeries to provide travel information and NHS staff through awareness event, newsletters, wage slips, posters etc. Currently identifying potential for further application of these approaches;
- Close working on the development of the Go London strategy.

Where we want to be:

- Encourage PCTs to make information available on 3 and 4 above at contact points and in their external and internal communications;
- NHS London to cascade internally what information they would need to make a case for bus service changes so it is all transparent and easy to understand and to manage expectations;
- Encourage PCTs and local authorities to think about alternative measures such as information, pedestrian access, infrastructure and alternative solutions to simply diverting bus services.

Notes:

We need to separate out the various roles of NHS London and PCTs in terms of making strategic decisions about the reconfiguration of services across London and their day to day role in managing services. All have transport implications and different interfaces with TfL.”

- 3.4 Whether TfL would provide better information on journeys to Royal Free Hospital – e.g. ‘alight here for Royal Free Hospital’ announcements (10.11.08, minute AHTF 57 iv)

The following response has been received from TfL :

“The announcement is already in place on the new trains being rolled out across our network. In a few months’ time, all trains stopping at Hampstead Heath will make an announcement.”

- 3.5 How many bus stops have seats and/or shelters – as percentage? (5.5.09, minute 7)

Of the 18,900 bus stops in the TfL London Buses network (which extends beyond the Greater London boundary), 71 per cent have an accompanying bus shelter. There are 13,400 passenger shelters in total across the network.

- 3.6 TfL to provide more information on the roll out of solar powered bus stops (5.5.09, minute 7)

TfL has no plans to install any further solar panels at its bus stops.

- 3.7 The British Transport Police (BTP) to confirm whether its members visit schools and colleges to talk about sexual offences (7.7.09, minute 3)

On the 29 July 2009 the following was received in response to this query :

“The ‘L’ (London Underground and DLR) Area is a member of the Safer Schools Partnerships across London and this ensures we are fully engaged in this work. There is not currently a formal educational programme covering sexual offences, as we have to balance the low numbers reported (taking into account the under reporting we know exists) against the risk of raising public perceptions regarding the fear of crime. We also have an arrangement with TfL for the delivery of personal safety topics, but again sexual offences are not raised as a discrete item.”

- 3.8 To investigate what information was given to schools and colleges by the BTP, TfL and London Underground on these offences (7.7.09, minute 3)

On the 29 July 2009 the following was received in response to this query :

“TfL are currently reviewing their policies and procedures, however this is expected to take some time due to the interconnectivity with other existing policies.”

In addition they note on the ‘L’ area youth board :

“One of the Youth Board Terms of Reference relates to perceptions of safety affecting young people. The members are currently conducting a number of surveys to provide feedback to ‘L’ Area, TfL and London Underground. To date the Board have not raised sexual offences / sexual assault as an issue for young people and early indications are that their surveys do not raise the issue either.”

- 3.9 What are the plans for the step-free access programme on the underground network after 2013? (7.7.09, minute 6)

On the 21 August 2009 a response from TfL was received in response to this query. It is included in Annex B to this report.

- 3.10 To write to TfL about the suspension of solar panel installation at bus stops (7.7.09, minute 6)

On 25 August 2009 the Streets and Surface Transport Policy Officer wrote to TfL a copy of which is included in Annex C to this report.

- 3.11 To find out what the views of Disabled Persons Transport Advisory Committee (DPTAC) and Independent Disability Advisory Group (IDAG) were on fixed bus stops (7.7.09, minute 8)

The Streets and Surface Transport Policy Officer has been invited to attend a DPTAC sub group (date to be confirmed) at which he will raise this question.

IDAG is an internal TfL sounding board and as such does not have any views that are distinct from that of TfL itself. TfL’s position is outlined in the briefing paper AT010, item 8 at this meeting.

4 Equalities and inclusion implications

4.1 None – report is for information only.

5 Financial implications

5.1 None – report is for information only.

6 Legal powers

6.1 Section 248 of the Greater London Authority Act 1999 places upon London TravelWatch (as the London Transport Users Committee) a duty to consider - and where it appears to the Committee to be desirable, to make recommendations with respect to - any matter affecting the functions of the Greater London Authority or Transport for London which relate to transport (other than of freight). Section 252A of the same Act (as amended by Schedule 6 of the Railways Act 2005) places a similar duty upon the Committee to keep under review matters affecting the interests of the public in relation to railway passenger and station services provided wholly or partly within the London railway area, and to make representations about them to such persons as it thinks appropriate.

Annex A : Access to Transport Committee matters arising

Date	Minute	Action	Action Owner	London TravelWatch Owner	Status
10.11.08	AHTF 56	To report on the evaluation of the work undertaken by Transport for London in collaboration with Princess Royal University Hospital.	Transport for London	Streets and Surface Transport Policy Officer	Complete – see para 3.3, above
10.11.08	AHTF 57	To provide a stand-alone report on the Royal Free Hospital, detailing <ul style="list-style-type: none"> i The Royal Free Hospital’s record of various consultation schemes with patients. ii Details of the redesigned entrance iii Details of crossings to be installed nearby iv Whether TfL would provide better information on journeys to Royal Free Hospital – e.g. ‘alight here for Royal Free Hospital’ announcements. 	Royal Free Hospital NHS Trust / Camden Council / TfL	Streets and Surface Transport Policy Officer	iv Complete – see para 3.4, above

Date	Minute	Action	Action Owner	London TravelWatch Owner	Status
5.5.09	5	<p>TfL leaflets at hospitals – to liaise with TfL and health care facilities on distribution of travel information</p> <p>Ref Actions Taken Paper AT002 : On 20 February 2009 the Senior Committee Administrator wrote to TfL regarding placement of transport link leaflets in hospitals. On 24 February 2009, TfL responded :</p> <p>“Some hospitals have taken down posters and leaflet racks that were initially intended to house TfL travel advice. To maintain a consistent policy across the board, TfL is reviewing the provision of travel advice literature to healthcare organisations. Our Group Marketing team is looking at the best way of taking this forward, ensuring that patients receive up-to-date travel information.</p> <p>“In consultation with the hospitals, we want to arrive at a solution that works in terms of the resources available to all parties. We are suggesting that hospitals distribute leaflets with appointment cards and that the information is available in a PDF format on the hospital website. It is expected that a decision will be reached before the end of March.”</p>	TfL	Streets and Surface Transport Policy Officer	
5.5.09	7	How many bus stops have seats and/or shelters – as percentage?	TfL	Committee Services	Complete – see para 3.5, above
5.5.09	7	TfL to provide more information on the roll out of solar powered bus stops.	TfL	Committee Services	Complete – see para 3.6, above

Date	Minute	Action	Action Owner	London TravelWatch Owner	Status
7.7.09	3	The British Transport Police (BTP) to confirm whether its members visit schools and colleges to talk about sexual offences.	BTP	Committee Services	Complete – see para 3.7, above
7.7.09	3	The Chair of London TravelWatch to raise the issue of sexual offences when she attended the London Youth Parliament.	London TravelWatch	Committee Services	
7.7.09	3	To investigate what information was given to schools and colleges by the BTP, TfL and London Underground on these offences.	BTP	Committee Services	Complete – see para 3.8, above
7.7.09	5	Streets and Surface Transport Policy Officer to give an update on the Euston-St Pancras interchange.	London TravelWatch	Streets and Surface Transport Policy Officer	Complete – On agenda for 16.9.09 meeting
7.7.09	6	What are the plans for the step-free access programme on the underground network after 2013?	TfL	Committee Services	Complete – see para 3.9, above
7.7.09	6	To write to TfL about the suspension of solar panel installation at bus stops.	London TravelWatch	Streets and Surface Transport Policy Officer	Complete – see para 3.10, above
7.7.09	8	To find out what the views of DPTAC (Disabled Persons Transport Advisory Committee) and IDAG (Independent Disability Advisory Group) were on fixed bus stops	London TravelWatch	Streets and Surface Transport Policy Officer	Pending – see para 3.11, above

Annex B

London Underground step free access programme July 2009

Existing step-free stations :

1 Acton Town (completed in October 2008)	20 Hammersmith (District)	39 Roding Valley (completed in January 2009)
2 Barking	21 Hammersmith (H&C)	40 Southwark
3 Bermondsey	22 Harrow & Wealdstone	41 Stanmore
4 Brixton	23 Heathrow T123	42 Stratford
5 Caledonian Rd	24 Heathrow T4	43 Sudbury Town
6 Canada Water	25 Heathrow T5	44 Tottenham Hale
7 Canary Wharf	26 Hendon Central (completed in May 2008)	45 Upminster
8 Canning Town	27 Hillingdon	46 Upney
9 Chalfont & Latimer	28 Hounslow East	47 Uxbridge
10 Chesham	29 Hounslow West	48 Wembley Park
11 Chorleywood	30 Kensington Olympia	49 West Finchley
12 Dagenham Heathway	31 Kew Gardens	50 West Ham
13 Earls Court	32 Kilburn	51 Westminster
14 East Ham	33 London Bridge	52 Willesden Junction
15 Elm Park	34 Morden	53 Wimbledon
16 Epping	35 North Greenwich	54 Woodford
17 Finchley Central (completed in June 2008)	36 Oakwood (completed in May 2008)	55 Wood Lane (completed in October 2008)
18 Fulham Broadway	37 Pinner (completed in July 2008)	56 Woodside Park
19 Golders Green (completed in February 2009)	38 Richmond	

Step-free in one direction :

1 Barkingside (Platform 1 EB)	6 Rickmansworth (Platform 2 SB)
2 Borough (Platform 1 NB)	7 Ruislip (Platform 2 EB, Metropolitan & Piccadilly lines)
3 Debden (Platform 1 NB)	8 South Woodford (Platform 2 EB)
4 Liverpool Street (Platform 1, EB Circle, Metropolitan and H&C lines)	9 Theydon Bois (EB platform 2)
5 Paddington (Platform 2, EB Circle and District lines)	10 West Brompton (Platform 2 EB)

2010 Step-free schemes committed under the PPP Contracts :

1 Edgware	2 High Barnet
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Annex B

2010 Former Metronet step-free schemes now being completed by LU :

1 Hainault

2 Ladbroke Grove

2010 Step-free schemes committed under the Tube Investment Programme :

1 Amersham

5 Newbury Park

2 Greenford

6 Osterley

3 King's Cross St Pancras

7 Southfields (Olympic Deliverable)

4 Kingsbury

8 West Kensington

Step-free schemes committed beyond 2010 :

1 Green Park (Olympic Deliverable)

6 Barbican (Crossrail)

2 Blackfriars

7 Victoria

3 Farringdon

8 Whitechapel (Crossrail)

4 Paddington H&C

9 Bank

5 Tottenham Court Road

10 Bond Street

Partial step-free schemes (one direction) committed beyond 2010 :

1 Euston Square (Westbound)

2 Cannon Street (Westbound)

Step-free schemes that have been deferred :

1 Archway

13 Paddington (District/Circle/Bakerloo)

2 Baker Street

14 Queensway

3 Clapham South

15 Rayners Lane

4 East Putney

16 Shepherd's Bush

5 Euston Square

17 South Kensington

6 Finsbury Park*

18 Stockwell

7 Harrow-on-the-Hill

19 Tooting Broadway

8 Highbury & Islington*

20 Tower Hill

9 Kennington

21 Turnham Green

10 Leyton

22 Vauxhall*

11 Liverpool Street

23 Waterloo

12 North Acton

24 Wood Green

(* Expected to go ahead, but will not be completed until after the period of the current Business Plan)

EB – East Bound

SB – South Bound

NB – North Bound

Annex C

Our Ref:
Your Ref:

25 August 2009

Mr David Brown
Managing Director
Surface Transport
Palestra
197 Blackfriars Road
London
SE1 8NJ

Dear David

Solar Panel installations at bus stops

You may know members recently visited the newly designed bus stop on Isledon Road. Members were very pleased with the design and the features it incorporated. We look forward to its roll out across London.

However, in passing we learnt that all work to install solar installations (lit bus shelters and bus stop flag information) has ceased.

I am writing to express the Board's disappointment at this. The programme has meant that many shelters that were not able to have lighting now have lighting. The Board particularly pressed TfL to resolve the lighting of a shelter on Waterloo Bridge some years ago and were pleased when a solar facility enabled this to happen. We have also previously welcomed the lighting of the information panels.

Can you please tell us why this decision has been taken?

Yours sincerely

Vincent Stops
Streets and Surface Transport Policy Officer